# SSH Capital Markets Day

October 28, 2020

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### **Today's speakers**



**Teemu Tunkelo** Chief Executive Officer at SSH since March 2020

- Ph.D. in Economics & M.Sc. (Tech) in Computer Science
- 25-year leadership experience from Voith, Siemens, ABB, Invensys, Compaq
- Previous CEO of Enfo & Board member at Nixu



Niklas Nordström Chief Financial Officer at SSH since 2018

- Master of Laws & Bachelor of Economics, Accounting and Finance
- Over 10-year financial management experience from various NASDAQ companies
- Previously worked as CFO for Biohit Oyj, a Helsinki based public biotech company



**Jussi Mononen** Chief Commercial Officer at SSH since 2016

- M.Sc. (Tech) in Industrial Management & Computer Science
- Long management experience from international technology-intensive businesses
- Ekahau, Nexit Ventures, Digia, Idean, Portalify

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# Opening Remarks



# Welcome to SSH's Capital Markets Day

- SSH is turning a new page in its 20-year history as a listed company
- With a new lead owner, new BoD, new CEO and new management team, SSH is striving to deliver strong business results in an attractive market
- Today's CMD will give you insights into our portfolio, customers, and short term strategy through 2022
- Covid-19 does provide new business opportunities for SSH as a global boutique cybersafety company
- We help our customers protect their valuable data in use, in motion and at rest by controlling superuser and 3<sup>rd</sup> party access to their valuable data

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- 2. Customers, markets & competition
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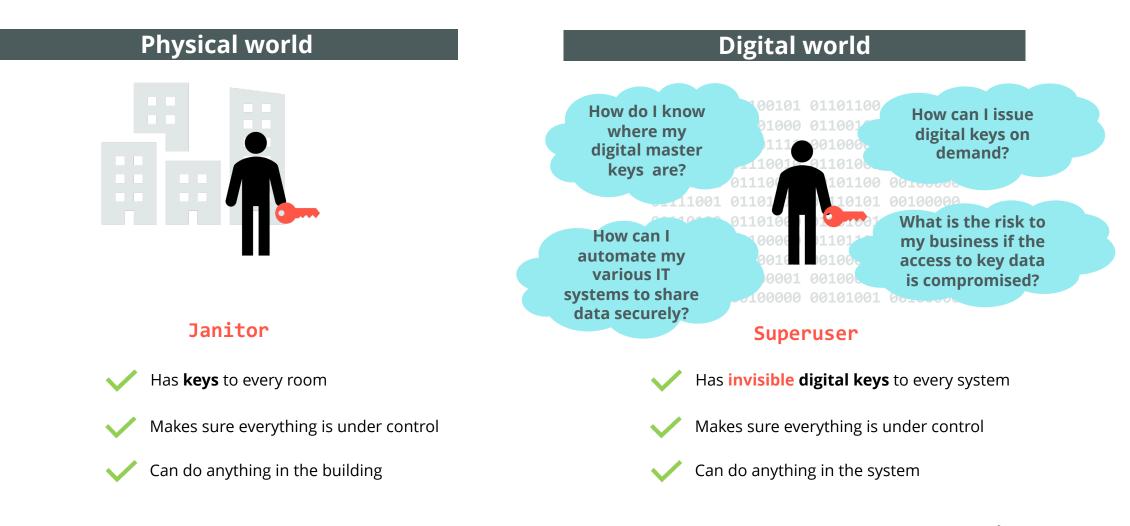
- **5. Product strategies** 
  - Tectia
  - UKM
  - PrivX
  - NQX
- 6. Summary

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# What is SSH about



# Not even the company CEO has access to all the rooms in the office. It's the service personnel who have.



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# Rapid digitalization brings new risks in managing digital keys in systems with critical data





### **39 seconds**

Average time between attacks worldwide

Average cost of a data breach

\$4M



9 months

Average time to detect a breach

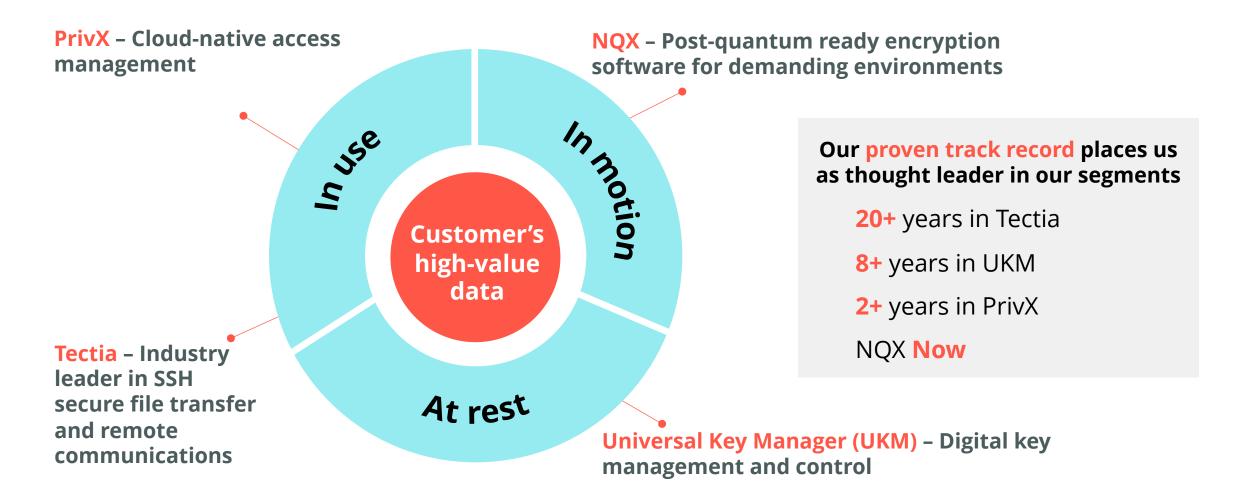
# Where is your valuable data, and do you know who can access it?



We protect digital keys and critical data in traditional and cloud environments



# We protect customers' high value data in use, in motion, and at rest



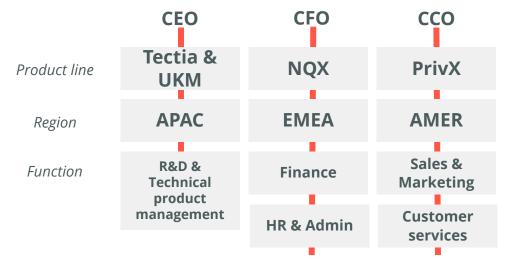
## We have a 25-year history of innovation in cybersecurity



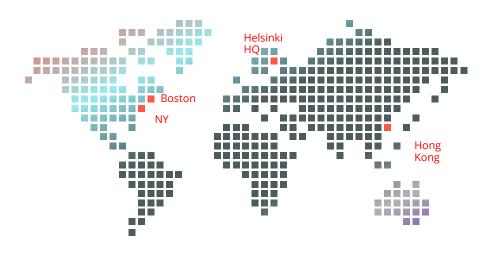
#### Over **5M annual unique website visitors** indicates SSH thought leadership is relevant and needed

# Our team of experts delivers state-of-the-art solutions across the world

#### **New organization to promote customer proximity** and delivery



#### **80+ passionate employees on three continents**



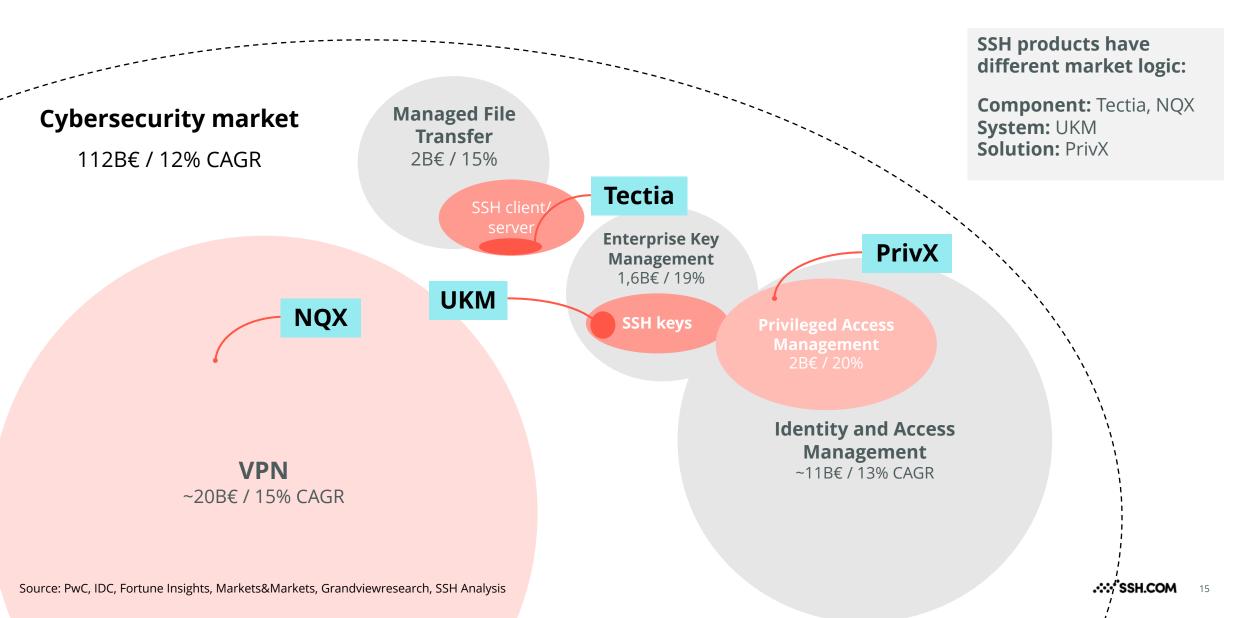
#### More than 90 % of our revenue is international

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# Customers, markets & competition



### Our high-end solutions have growth potential



### **Our three regions compared**

#### Americas



#### • Our largest market (>50% of revenues)

- Key products Tectia & UKM, PrivX starting to grow
- Revenue maintenance-driven
- Moved our Americas HQ to New York
- Mainly direct sales

## 25-30% Of total cybersecurity market

**EMEA** 

### Our second largest market with 25% of

- PrivX showing fast growth
- Rebuilding our presence in Central Europe
- Mainly direct sales

revenues

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#### **APAC**



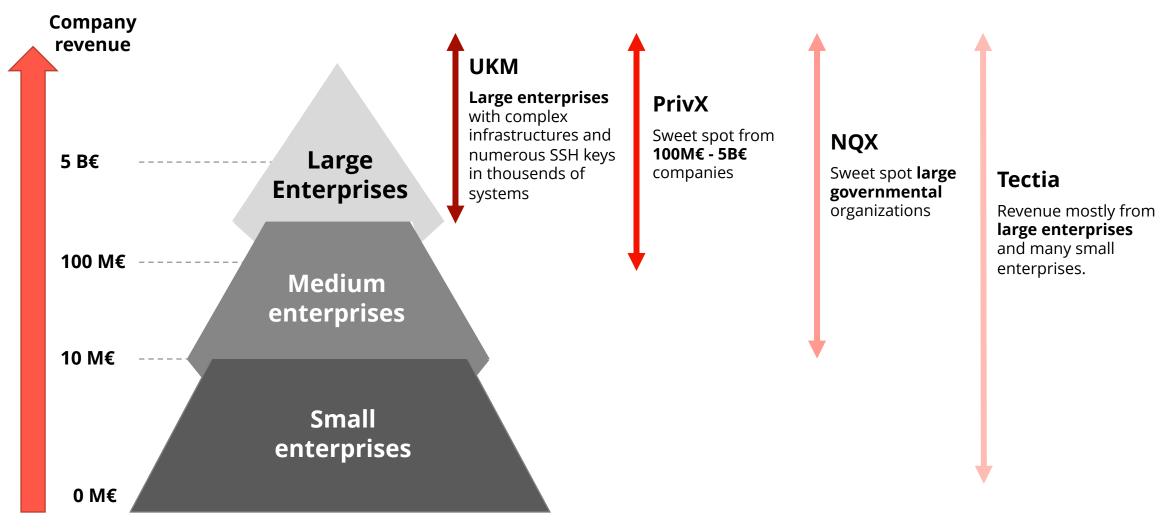
- Roughly 20% of revenues
- Key product Tectia, room for growth for PrivX and UKM
- Planning to move our APAC HQ to Singapore and increase focus in South-East Asia
- Two-tier channel structure



# We compete in selected markets where we have a competitive advantage against larger players

	PrivX	UKM	Tectia	NQX
Competitive advantage	<ul> <li>Modern, cloud-native scalable architecture</li> <li>Fast rollout and ease of use</li> <li>Superior ROI and low TCO</li> </ul>	<ul> <li>Most comprehensive full life- cycle SSH key management solution</li> <li>Least disruptive deployment</li> <li>Superior ROI and low TCO</li> </ul>	<ul> <li>Leading commercial SSH offering on the market</li> <li>Superior performance</li> <li>Premium 24/7 support</li> </ul>	<ul> <li>Quantum-ready encryption software for connections between clouds and offices</li> <li>Hardware-independent</li> <li>Superior price-performance ratio</li> </ul>
Selected competitors	thycotic   okta   cyberark°   BeyondTrust   Centrify	thycotic appviewX BeyondTrust CYBERARK VENAFI°	bitvise SSH SSH SSH CODECISSEE KEEPING YOUR COMMUNIQUÉS SECRET	INSTA Secunet THALES FORCEPOINT

### SSH focus is generally on large and medium enterprises, but Tectia also has small customers



## World-class customers in each of our industry segments



# Scalability, ease of deployment and fit-forpurpose are important for our customers

### WesternUnion WU

Walmart 🔀



#### **PrivX: Western Union**

Western Union, the global leader in cross-border, cross-currency money movement, chose PrivX for its cloud access solution.

Rapid deployment, ease of use, and superior ROI were key reasons the customer chose PrivX over competing solutions.

The scalability of PrivX allows for a fast start with a small deployment and easy scaling with growing needs.

#### **Tectia: Walmart**

Walmart, the largest retail company in the world, uses the SSH Tectia® solution to enable secure remote access and secure end-to-end data file transfer throughout its extensive global computing network.

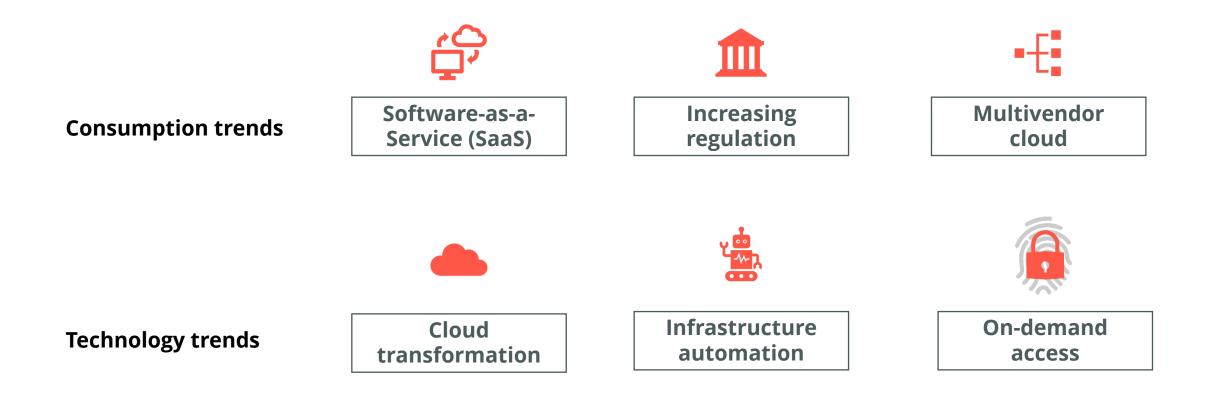
Because of the size and complexity of the global environment, it was important for Walmart to find a solution that could be used on all platforms.

#### **UKM: ING-DiBa**

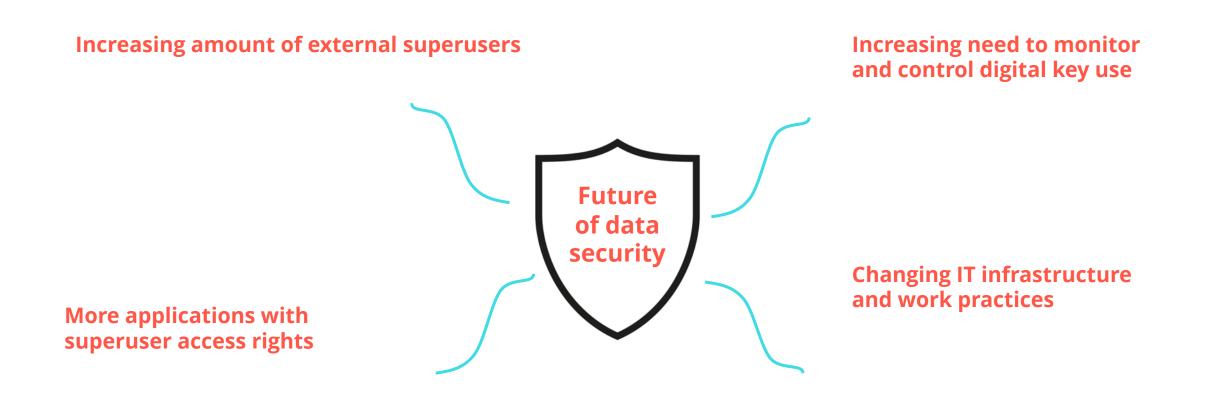
ING-DiBA AG, the third largest retail bank in Germany, selected SSH.COM to deliver Universal SSH Key Manager (UKM) for centralized SSH key management and access control for its business-critical infrastructure.

UKM locates existing SSH keys, their owners and ownerless keys to ensure that all digital keys remain visible and their owners are known.

# Current data use and protection trends strengthen our market position

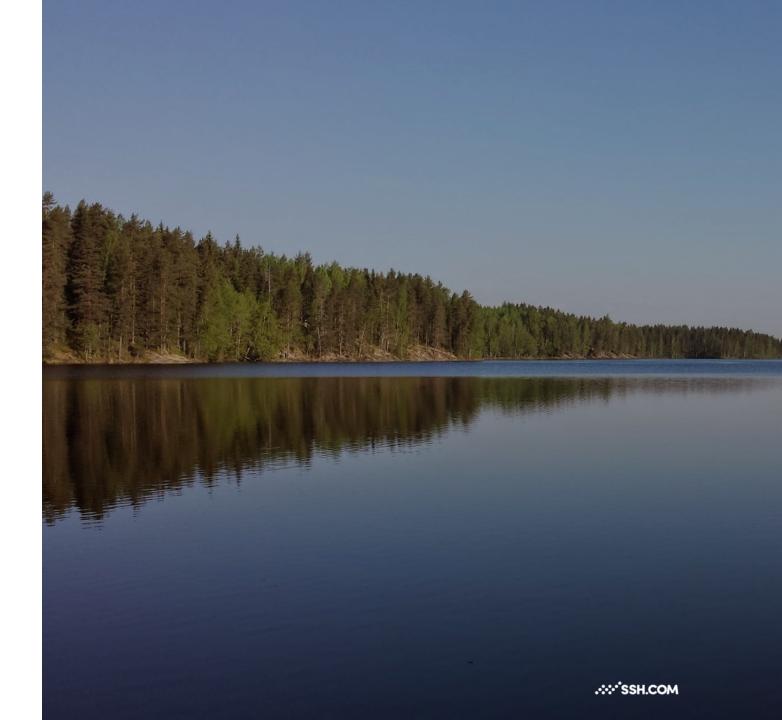


### SSH helps customers manage their master keys



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# Our performance



### Financial performance has been weak since 2016

SSH stock price development (€) Sales development (M€) +14% 16.2 7 13.3 6 11.9 5 9.1 8.8 8.1 4 3 2

2012 2013 2014 2015 2016 2017 2018 2019

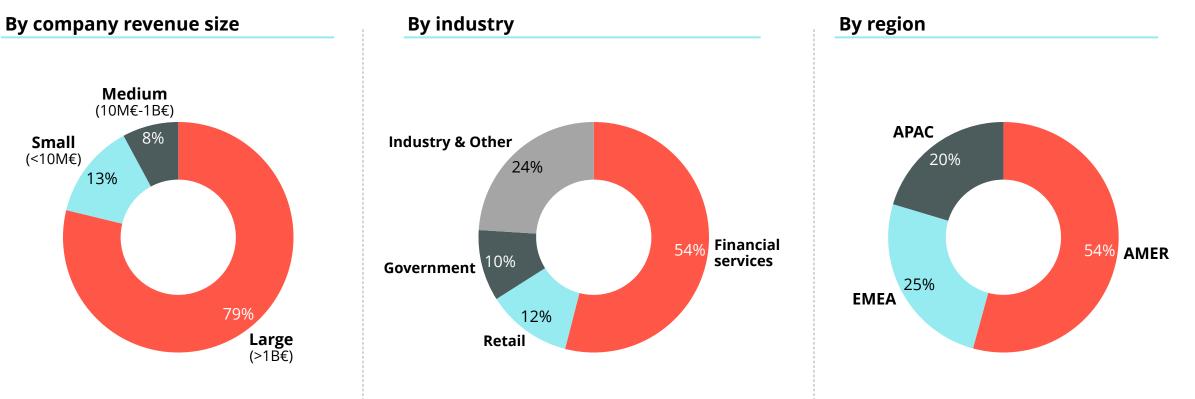
2010 2011

2009

18.9 18.3 16.2 2.7 15.2 2.1 14.4 2010 2011 2012 2013 2014 2015 2016 2017 2018 2009 2019 Patent licencing Software sales

# Large companies generate most of our revenues, with financial services the largest industry segment

#### **Sales distribution**



## We have strong core assets and we will monetize them

We have strong products and deliver to many demanding customers



**Age Demanding customers** 

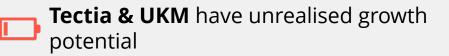


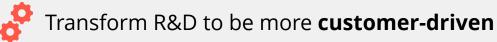


We will be more effective in commercializing the products



Significant room for **improvement** in **sales** execution





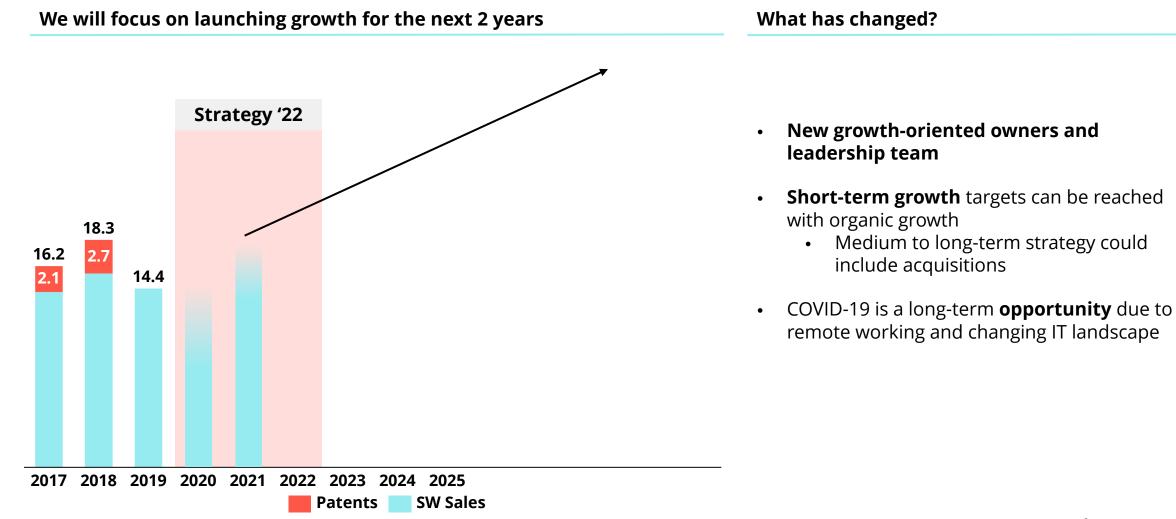
**Create a growth-focused mindset** 

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# Growth Strategy



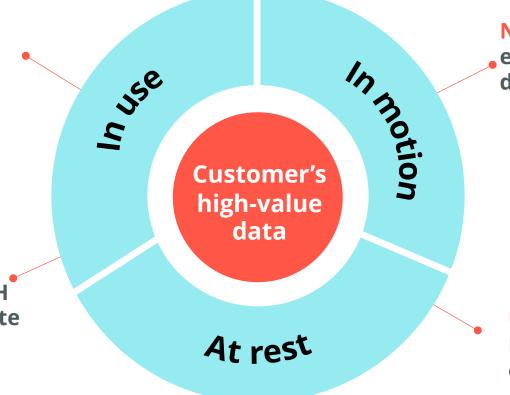
### SSH strategy 2022 aims to kick start growth



# We protect our customers' high value data in use, in motion, and at rest

**PrivX** – Secure management of superusers and 3<sup>rd</sup> party administrators in clouds

Tectia – Industry leader in SSH secure file transfer and remote communications



NQX – Post-quantum ready encryption software for demanding environments

Universal Key Manager (UKM) – Digital key management and control

# Key elements of Strategy 2022 include revitalizing Tectia and UKM sales, while growing PrivX and NQX

#### Main elements of Strategy 2022



**Revitalize** and **nurture Tectia** and **UKM** by investing in sales, support and R&D

Continue strong PrivX growth by
investing in direct sales and partnerships
supported by own professional services

**Initiate commercial deployments** for **NQX**, grow in Nordic governmental sector, strengthen post-quantum leadership and professional services

#### Implementation actions



### Increased focus on the customer-to-customer loop



Shortening the time between receiving customer requirements to delivering solutions



Improving customer satisfaction with appropriate products and services

Co-developing solutions together with our customers and partners



### Increasing online access to data changes buying patterns



### 70%

Buyers define their needs independently before engaging with a seller



### 44%

Experts identify specific solutions before reaching out to a seller

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### 13

B2B buyers typically examine 13 content sources before deciding on a vendor

## **Digital Face** Improve our online presence and brand image



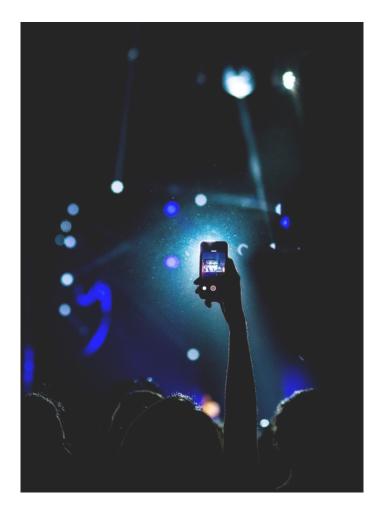
Improve and unify digital engagement with us



Help decision-makers in their buying process



Enable self-service access to technical data



# Business changes drive reporting changes for greater transparency

How we currently report our revenue

- Software fees
  - Recurring revenues
- Professional services & others

#### How we will report moving forward

- Subscription sales
- License sales
- Maintenance sales
- Professional services & others

## Professional services increase value for our customers

To serve our customers better **we will revitalize** our professional services

# Professional services bring many benefits

Accelerate customer time to value



Improve customer satisfaction



Increase our customer understanding and intimacy

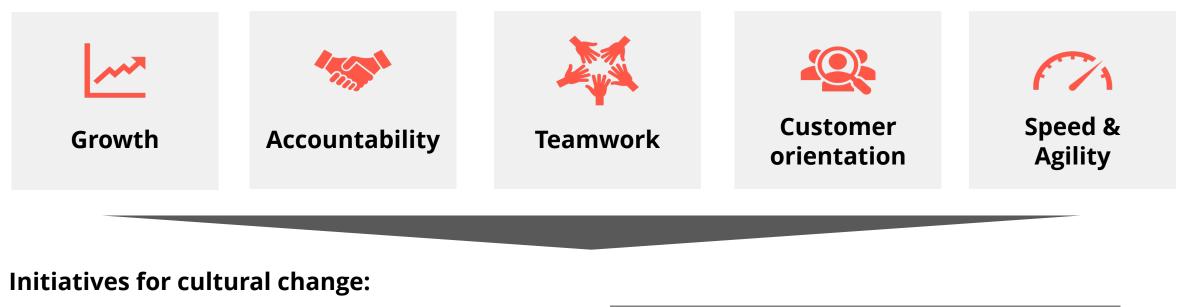


Increase upsell opportunities and customer loyalty

Bring additional revenue

### Our updated values: all hands on deck

#### **Updated values**



Process developmentIncentives alignmentSimplify and clarify organizationIncrease accountability and agility

## Strategy implementation requires concrete changes

### So far, we have



### We will also

**Relocate** US office to NY & APAC to Singapore







**Grow & strengthen** our sales, moving team closer to our customers

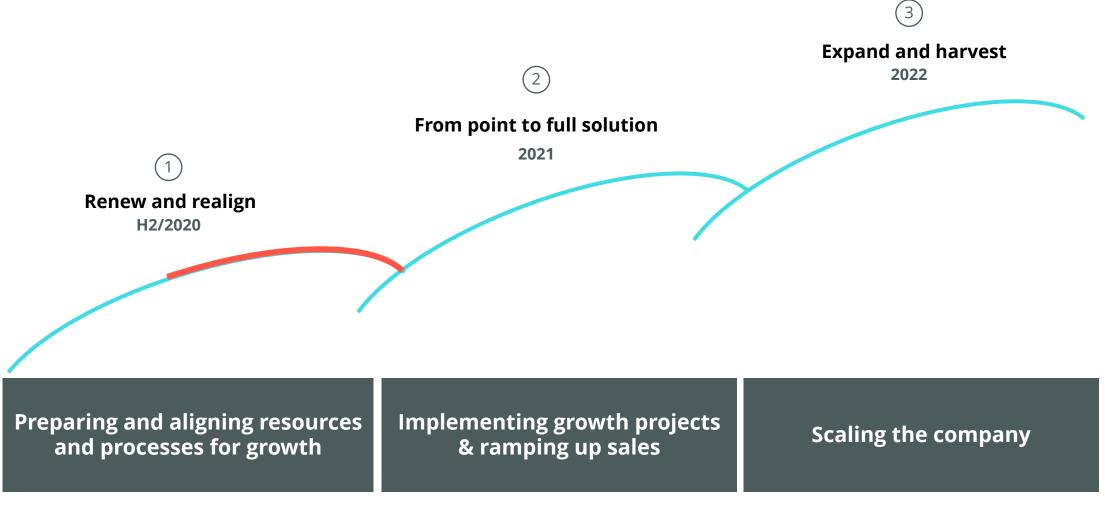


Flattened organizational structure



**Strengthen** our partner network for the cloud era

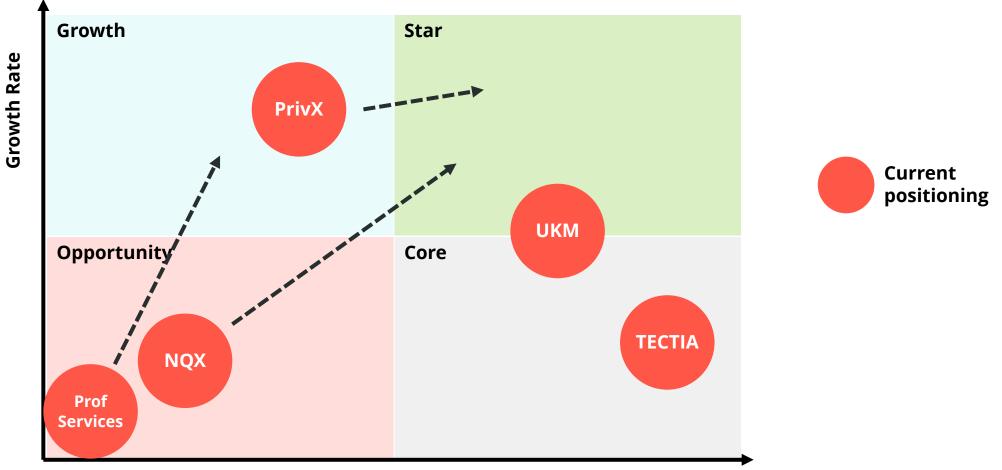
### **Our strategy roadmap has three stages**



# Product Strategies



## PrivX and NQX are the key growth drivers



**Current Revenue** 

# Tectia strategy





### Tectia<sup>®</sup> – more than an SSH client



File transfer



Post-quantum protection





An essential component of managed file transfer (MFT) systems

# Key use case: secure file transfer

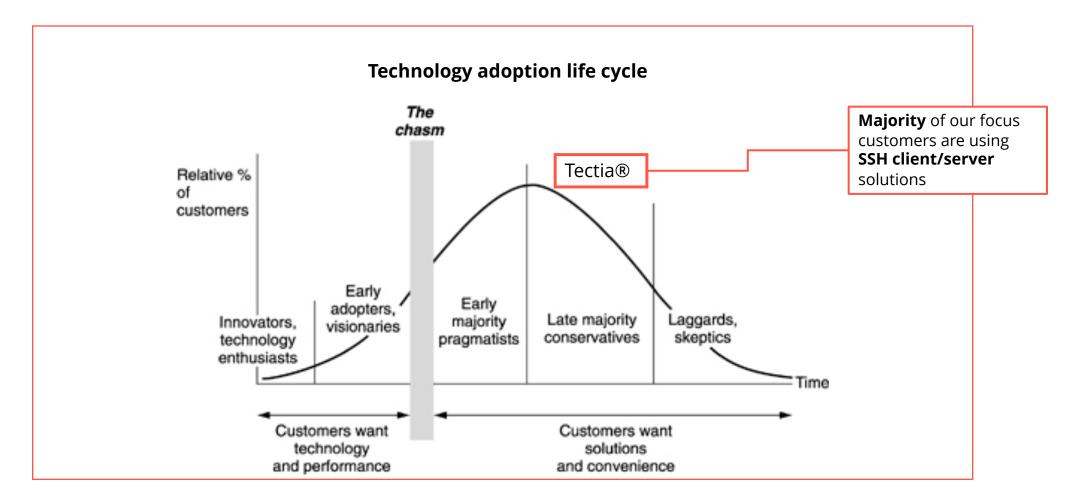


Replacing insecure FTP connections with secure SFTP connections



Available for PC's, servers and mainframes (IBM z/OS)

## Tectia is the leading solution in the market



## We will revitalize Tectia through investments

### **Increasing sales resources**

- **Expanding** in mainframes and automated file transfer
- Further targeting governments and highly regulated segments

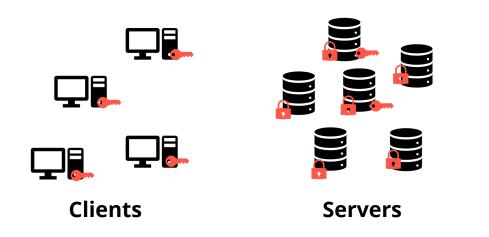
### Increasing competitiveness

- **Increased resources** in maintenance and development, with a sharpened roadmap
- Expanding main use-case by adding managed file transfer features

# UKM strategy



## UKM is the most complete SSH key manager in the market



**UKM** helps large enterprises to **take control** of their keys in their **critical environments** 

Clear visibility into the key realm through intelligent discovery

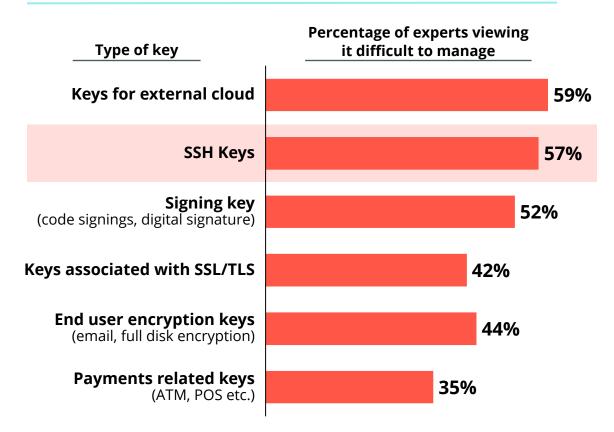
Full life-cycle solution that is nondisruptive and easy to use



Ensures key management **best practices** and **regulatory compliance** 

## SSH keys need professional management

#### Industry experts\* perceived SSH keys to be one of the most difficult keys to manage<sup>1</sup>



## **UKM has significant growth potential**



# Growing within existing customers

### **Expanding from SSH keys**

- **Expanding** to management of other types of keys and certificates
- Further penetration into the mid-market

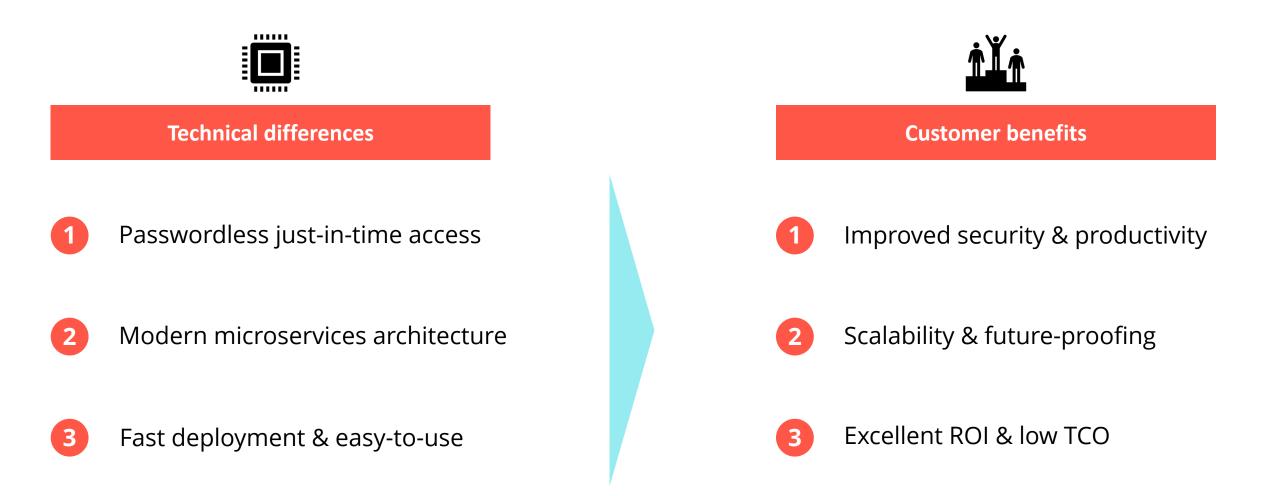
# PrivX strategy



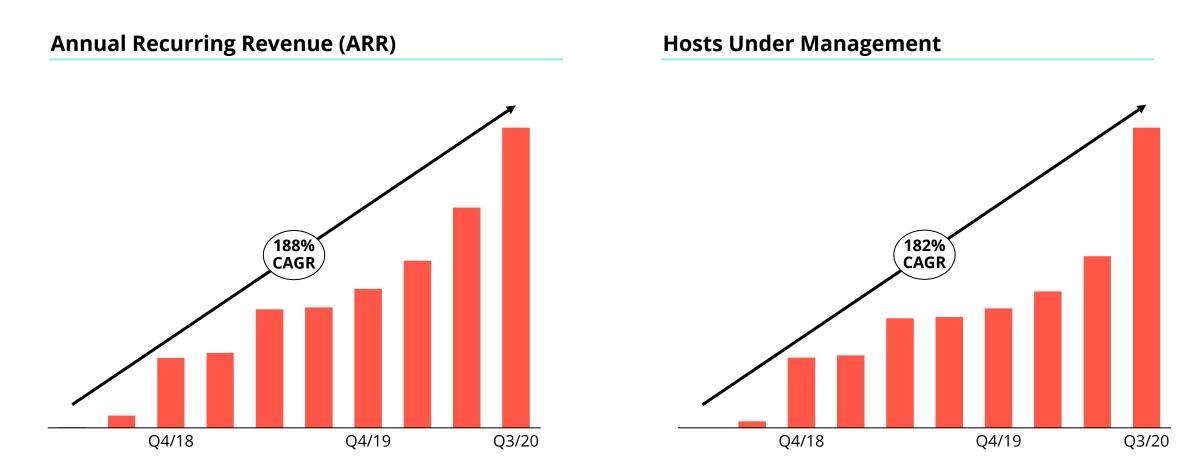
## IT professionals recognize clear need for PrivX

SSH polled 600+ IT professionals	Customer requirements
<ul><li>60% use a hybrid cloud infrastructure</li><li>90% believe all operations can be run from the cloud</li></ul>	Cloud native solution
<ul><li>80% of breaches involve breached or stolen credentials</li><li>90% share account credentials</li></ul>	Password-less solution
<ul> <li>30% give 3<sup>rd</sup> parties permanent credentials</li> <li>70% of outsourced workers would share passwords with colleagues</li> </ul>	Remote access solution PrivX fulfills all these requirements
<b>60%</b> of ex-employees still have access to IT-systems	Zero Trust solution
<ul><li>50% would consider bypassing security controls to meet deadlines</li><li>70% experience issues with cloud access slowing down their work</li></ul>	Simplicity, efficiency and speed

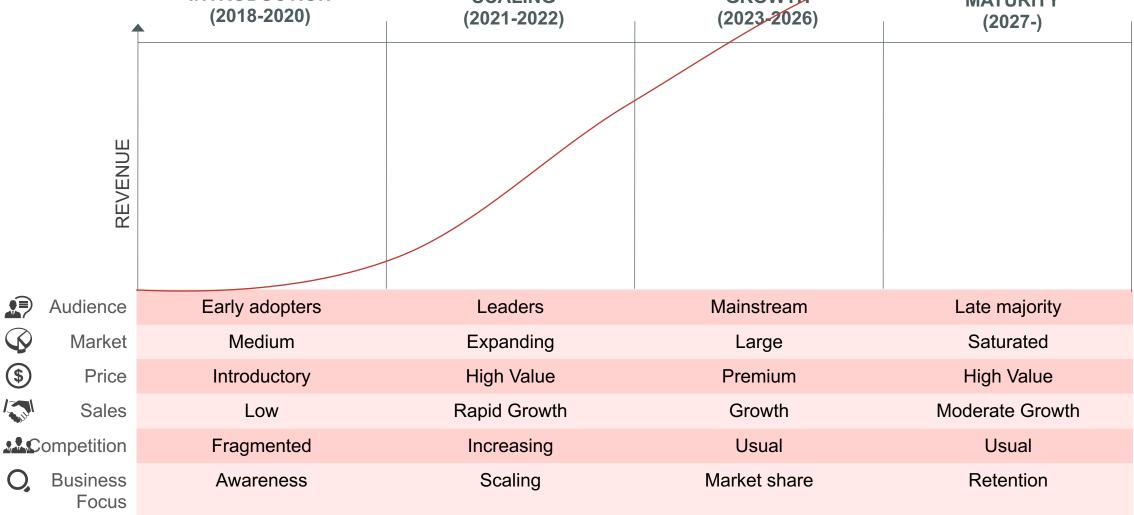
## PrivX: the lean cloud-native Privileged Access Management solution



## **PrivX: triple digit CAGR, scalable subscription business model**



# PrivX is entering the scaling phase



## PrivX strategy recognizes regional market differences

	EMEA	APAC	AMERICAS
Target Segments	Industrial Finance IT & Internet services Government	Finance Government	Finance Industrial Retail
Business Model	Subscription (ARR)	Perpetual license and subscription	Subscription
Deployment Model	On-premise Self-managed cloud Managed cloud (SaaS)	On-premise Self-managed cloud	On-premise Self-managed cloud Managed cloud (SaaS)
Sales Model	Direct and one-tier channel, gradually also digital	Primarily two-tier channel	Direct and one-tier channel, gradually also digital

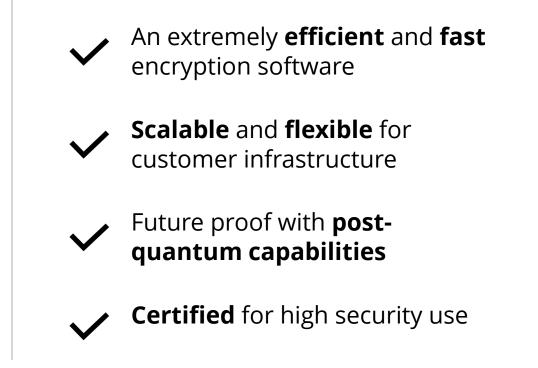
# NQX strategy



# Efficient encryption software creates secure gateways between networks

### **NQX** is the real-world **Stargate**





## NQX is an important growth driver



#### Increased need of certified connections

Promising early signs from **early adopters**, creating exciting growth potential



#### We are **well-positioned** to grow

- Externally **acknowledged** innovations
- **Crucial for Finland's** post-quantum era preparation
- **Certified** for high security government use

# Post-quantum cryptography is becoming increasingly important – we are ready

The draft standards for post-quantum encryption algorithms are expected in 2022

## <1 day

for a quantum computer to **break encryption** that is today unbreakable



To **keep their current and future data secret**, governments and large organizations need to **start preparing** for the post-quantum era

SSH is ready to implement them



Powerful quantum computers become **available** 

# The post-quantum threat



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#### CIO JOURNA

#### Visa, JPMorgan Are Already Preparing for Potential Quantum Cyberattacks

A powerful quantum computer could be capable of breaking the internet's most commonly used cryptography



#### Threats

### Quantum computing could undermine personal data security, Euro believes

#### **Pro**

Business Cloud Hardware Infrastructure Security Software Technology Re

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#### Quantum security: The end of security as we know it?

It's a core component of the developing DARO technologies, but if a quantum computer performs as exp wreak havoc on cyber security

by: David Howell 29 Jul 2020

### **Forbes**

### Staying Secure In A Post-Quantum World



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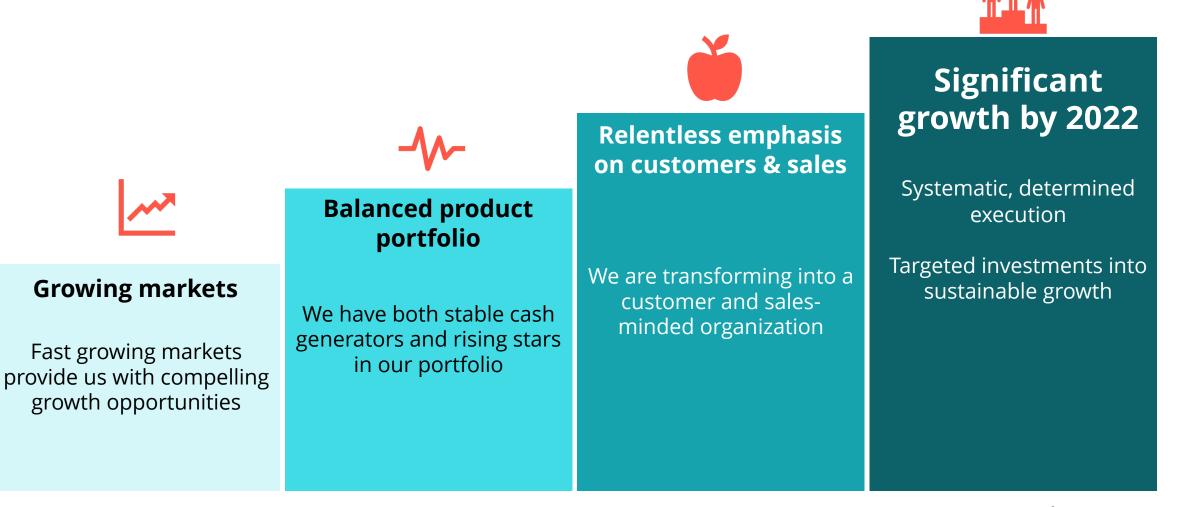
Innovation

"Anyone that wants to make sure that their data is protected for longer than 10 years should move to alternate forms of encryption now," warned Arvind Krishna, director of IBM Research, in a ZDNet article.

# Summary



## Our markets are growing, we have a stable installed base, and we will leverage our investments in PrivX and NQX







# Closing words

